



RETURN REQUEST FORM

Please enter your details on the form

Step_1

CUSTOMER INFORMATION:			
Full Name:		Email Address:	
Order Number:		Phone Number:	

Step_2

RETURN DETAILS:									
N°	Product			Reason for Return please select one			Condition of the Item please select one		
	Name	SKU (Art.)	Quantity SKU	Defective/ Damaged item	Wrong item received	Item not as expected	Unused, in original packaging	Opened but in perfect condition	Used
1.				☐	☐	☐	☐	☐	☐
2.				☐	☐	☐	☐	☐	☐
3.				☐	☐	☐	☐	☐	☐
4.				☐	☐	☐	☐	☐	☐
	Other (please specify):								

Step_3

N°	Product			PREFERRED RESOLUTION:		
	Name	SKU (Art.)	Quantity SKU	Exchange for the same item	Refund to the original payment method	Store credit
1.				☐	☐	☐
2.				☐	☐	☐
3.				☐	☐	☐
4.				☐	☐	☐
	Additional Comments:					

RETURN POLICY REMINDER:

- › Items must be returned within 14 days of delivery.
- › Items should be in original packaging and unused.
- › Custom-made or personalized items cannot be returned.
- › The customer is responsible for return shipping costs

☐ I have read and agree to the return policy.

Signature: